

Department of Tourism and Hospitality Management welcomes new students elucidating them with insight from Academic & Industry Veterans

Date 20th and 21st December 2021



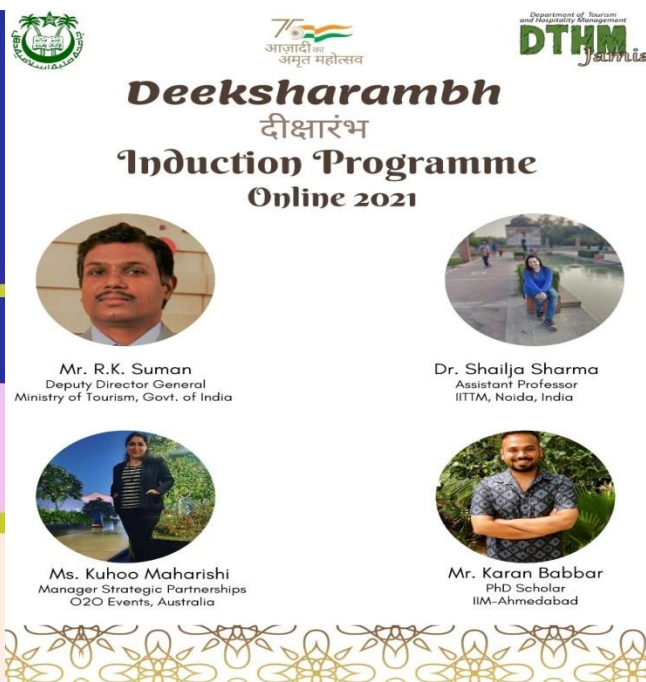
Department of Tourism and Hospitality Management
Online Orientation
(BAT6H 2021-22)

Get to know your department!!!

- ✦ Faculty Meet & Greet
- ✦ Department Introduction
- ✦ Departmental Activities

December 20-21, 2021
11:00 a.m. Onwards


Google Meet Link -
<https://meet.google.com/yhi-sbas-iuf>




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आजादी का
अमृत महोत्सव

Department of Tourism and Hospitality Management
DTHM
JAMIA SHABAZ


Deeksharambh
दीक्षारंभ
Induction Programme
Online 2021




Mr. R.K. Suman
Deputy Director General
Ministry of Tourism, Govt. of India



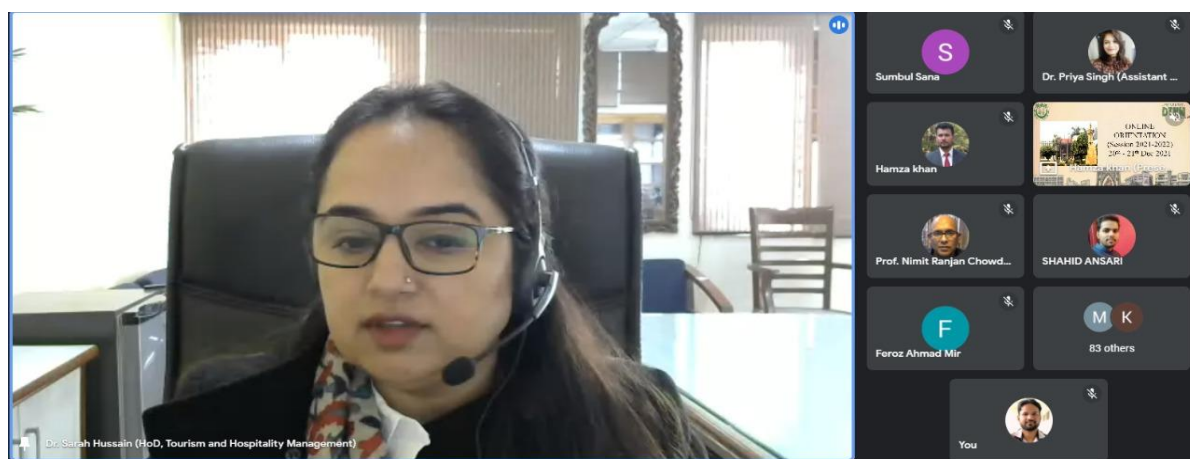
Dr. Shailja Sharma
Assistant Professor
IITM, Noida, India



Ms. Kuhoo Maharishi
Manager Strategic Partnerships
O2O Events, Australia



Mr. Karan Babbar
PhD Scholar
IIM-Ahmedabad



Day 1 – 20th December 2021

Monday the 20th December 2021, marked the beginning of 'Orientation Program' for the students of Tourism and Hospitality Management, as they were formally inducted to

the department, got to interact with the industry veterans both from tourism and hospitality domain. The induction program was been designed keeping in mind the UGC guidelines, with the aim to ensure a smooth transition from school to University, welcoming the students, making them feel comfortable, acclimatize them to the new environment and develop bonding with the fellow students.

The Orientation session was a gathering of all new students with sparkling eyes full of dreams. The session was bedecked with the precious gems of the Academia, Tourism and Hospitality Industry. The session was inaugurated by Head of Department Dr. Sarah Hussain after recital of Holy Quran. Her motivating speech inspired students to aspire for the best learning and development time while pursuing their respective courses. She addressed everyone to work hard on their goal and promised to be there for any kind of help the students need. She insisted that within a month of the starting of the course, the students would feel that their personality, knowledge and development has improved vastly and would become even better as the courses get completed. After this, a brief introduction of Jamia was given by Md. Arman. It was followed by wonderful and inspiring speech given by Dr. Swaroop Sinha, Principal, ITC Hospitality Management Institute · ITC LIMITED, Hotels Division. Dr. Priya Singh, Assistant Professor thanked the spokesperson and welcomed Mr. Zen Abddin for

his insight on the orientation program. After this, the senior most faculty of the department Prof (Dr) Nimit Choudhary addressed the students with his inspiring words. Dr. Priya further carried Departmental Introduction presentation to make the students aware of the department. Mr. Mudassir Khan, Assistant Professor gave presentation to familiarize the new students with the Faculty members of the department. Further, a presentation on various departmental activities being carried in the academic year was given.

Day 2 – 21st December 2021

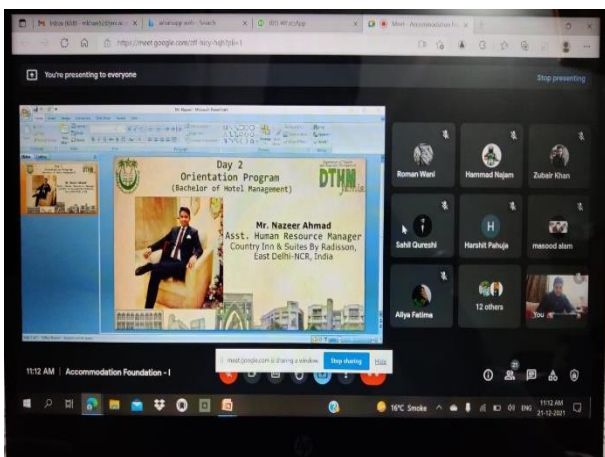
On Second day of the orientation program (Deeksharambh) on 21st Dec, the session was started by Mr. Rohan, Research Scholar at 11:05 a.m. who welcomed everyone and introduced Dr. Shailja Sharma, Assistant Professor, IITTM, Noida. Rohan thanked Dr. Shailja for her inspiring speech and welcomed Mr. R K Suman. Mr. R K Suman, Deputy Director General PSU, Domestic Office – Ministry of Tourism is head of ASEAN promotion of Indian tourism. He provided very realistic view of tourism industry and presented government view of the tourism industry. He emphasized on the growing employment opportunities in tourism field and need for more professionals in this sector. This was followed by Ms. Kuhoo Maharishi who is an industry professional and worked with WHO, UNICEF, Event planning. She addressed students by discussing thought on event planning and its role in tourism industry.

Later on Mr. Mudassir welcomed Mr. Karan, a PhD Scholar from IIM Ahmedabad, spoke on gender equality, sensitivity, inclusive work culture.

Rohan thanked Karan for his speech and a group photo of the session were also taken.

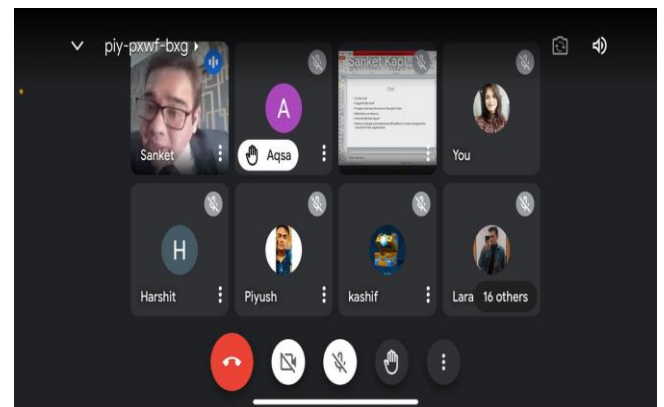


Mr. Mudassir concluded the session and the program ended on a happy note.



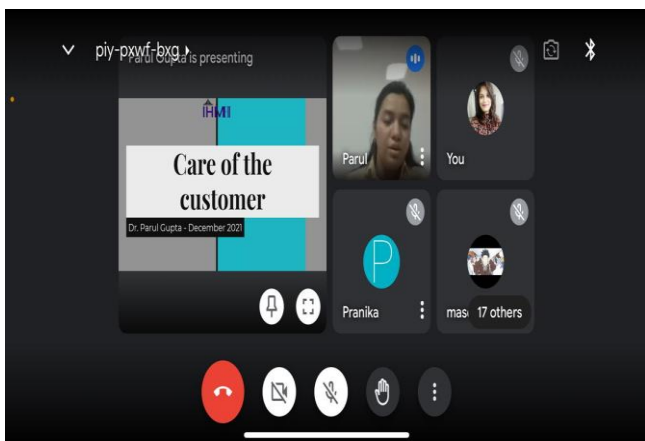
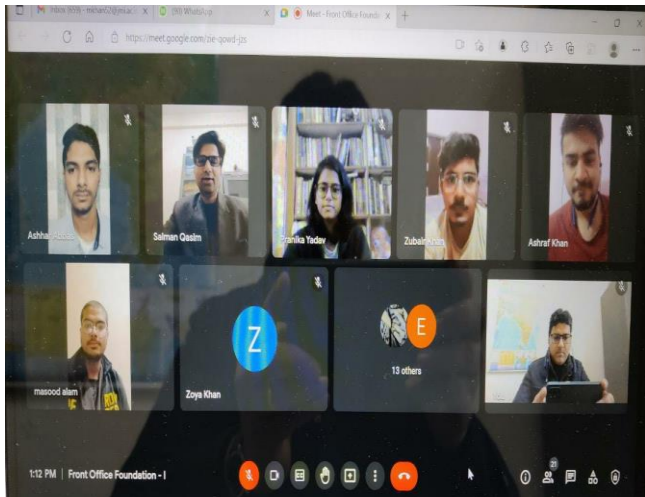
In parallel Hotel Management Orientation program started with guest speaker Mr. Nazeer Ahmad. He has more than 10 years long experience in the Human Resource in Hospitality Industry and currently he is working as an Asst. Human Resource Manager in Country Inn &

Suites by Radisson, Sahibabad, East Delhi-NCR, India. In his speech, he addressed students on the importance of grooming and hygiene in the Hospitality Industry as well as jobs opportunities other than Hotel Industry like in Airlines / Cruises etc. The session was coordinated by Mr. Yunus, Assistant Professor, DTHM. Chef Sanket Kaplash followed Mr. Nazeer and addressed students. He is currently working as Assistant Professor in School of Hotel Management, Delhi Technical Campus. He delivered an informative session on culinary job prospects. He focused on how to have a bright career in kitchen department of the hotel. He shared the ticks and tips of prospering as a budding chef. Nevertheless he also discussed about the challenges of the kitchen department. The session concluded with Q&A session with the students.



Mr. Salman Qasim got welcomed by Mr. Yunus. He has more than 15 years Hotel Experience in the facilitation of Hotel Business Development, guest handling and Front Office Dept. and currently he is working as Events Sales Manager in Pride Plaza Hotel Aerocity, New Delhi. He

dealt with the topics of why Hotel Management degree is better than others bachelor degree programs and what are the current trends in the Hospitality Industry.



The address to the students was further followed by Dr. Parul Gupta, Assistant Lecturer, IHM Hyderabad. She interacted with the students and gave the insights about the concept of Atithi Devi Bhav in hotel industry. She emphasized on how hoteliers create wow factor for the guests and also discussed about the guest satisfaction and delightful stay. She also talked about dealing with fussy guests and how technology has contributed

in delivering better guest services and ensuring wonderful experience for the guest. The session ended with the Q & A round with the students.

The team behind putting the entire events together comprised under the guidance of HoD Dr. Sarah Hussain, Prof. Nimit Chaudhary (senior most faculty) Dr. Nusrat Yasmeen (Student Activities in charge), co-ordinated by Dr. Priya, Mr. Mudassar, Mr. Yunus and Research Scholars Mr. Rohan, Mr. Armaan, Ms. Monika and Mr. Hamza Khan.

