

OFFICE OF THE REGISTRAR
Establishment Section (Teaching), JMI, New Delhi-110025

File No.G.-161/RO/Estt.-T/2023/

12.08.2023

OFFICE ORDER

In supersession of the Office Order No.C&O-3(6)/RO/2023 dated 1st June 2023, the Vice Chancellor, Jamia Millia Islamia, under the provisions of the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, has been pleased to appoint Prof. Tasneem Fatma (Retd.), Department of Biosciences, JMI, as Ombudsperson for redressal of grievances of students of the University on the following terms & conditions in place of Prof. Syed Akhtar Hussain (Retd.):

1. Appointment of the Ombudsperson shall be for a period of three years or until she attains the age of 70 years, whichever is earlier, from the date of assuming office.
2. For conducting the hearings, the Ombudsperson shall be paid a sitting fee (per diem) as per University's rules. In addition, the Ombudsperson shall also be eligible for reimbursement of the expenditure incurred on the conveyance.
3. The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these Regulations.
4. While issues of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for reevaluation or re-totalling of answer sheets from an examination shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
5. The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
6. The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

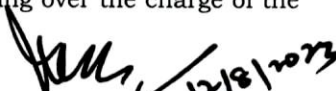

(Prof. Nazim Husain Jafri)
Registrar

Encl: UGC (Redressal of Grievances of Students) Regulations, 2023

Copy, for information & necessary action, to:

1. DSW/Deans of Faculty/Heads of Department/Directors of Centre / Chief Proctor/ All Provosts/CVO/ University Librarian/ Heads of Institutions / Heads of Administrative Units of JMI;
2. Prof. Syed Tasneem Fatma (Retd.), 259-C/201, Tahir Apartment, Nayyar Manzil, Noor Nagar, Jamia Nagar, New Delhi-110025, Email: fatma_cbl@yahoo.com, tfatima@jmi.ac.in. (Deptt. of Biosciences, JMI)
3. Prof. Syed Akhtar Hussain (Retd.), Ex-Professor & Dean, Faculty of Natural Sciences,
4. The Hony, Director, IQAC,/OSD (International Institutional Relations)/Offg. Director, FTK CIT, JMI;
5. PA to Registrar/Finance Officer/Controller of Examinations, JMI;
6. Public Information Officer/Public Relations Officer, JMI;
7. Assistant Registrar (C&O), JMI, for necessary action;
8. Deputy Registrar/All Assistant Registrars of the University
9. Assistant Finance Officer (Payments)/Dealing Assistant (Estt.-Teaching/NT), JMI;
10. Personal files of Serial Nos.2 & 3 above.

Note: Serial Nos.2 & 3 are requested to submit the report of handing/taking over the charge of the Office of Ombudsperson, JMI, on the prescribed format (copy enclosed).


(M. Nasim Haider)
Asstt. Registrar (Estt.-Teaching)