

जामिया मिल्लिया इस्लामिया

(केन्द्रीय विश्वविद्यालय) (नैक प्रत्यायित 'A++' ग्रेड)
मौलाना मोहम्मद अली जौहर मार्ग, नई दिल्ली-110025

JAMIA MILLIA ISLAMIA

(A Central University) (NAAC Accredited 'A++' Grade)

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3rd Rank in NIRF



جامعة
ملیة
اسلامیة

कुलसचिव कार्यालय

Office of the Registrar

دفتر مسجل

C&O-12(7)/RO/2023

6th June, 2023

OFFICE ORDER

As mandated by the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, the Vice-Chancellor has very kindly appointed Prof. Ilyas Husain (Retd.), Ex-Pro Vice-Chancellor, JMI & Ex-Dean, Faculty of Education, JMI as Ombudsperson for redressal of grievances of students of the Centre for Distance and Online Education (CDOE), JMI with the following terms & conditions:

1. Appointment of the Ombudsperson shall be for a period of three years or until he attains the age of 70 years, whichever is earlier, from the date of assuming office.
2. For conducting the hearings, the Ombudsperson shall be paid a sitting fee (per diem) as per University's rules. In addition, the Ombudsperson shall also be eligible for reimbursement of the expenditure incurred on conveyance.
3. The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these regulations.
4. While issues of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for revaluation or re-totalling of answer sheets from an examination, shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
5. The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
6. The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

This Office Order is issued in supersession of the earlier Office Order No. C&O-12(7)/RO/2013 dated 30.05.2023.

(Prof. Nazim Husain Jafri)
Registrar

Copy to:

1. Prof. Ilyas Husain (Retd.), Ex-Pro Vice-Chancellor, JMI & Ex-Dean, F/o Education, JMI
2. The Hony. Director, Centre for Distance and Online Education, JMI
3. The Finance Officer, JMI
4. The Assistant Finance Officer (Payment), JMI
5. The Secretary to Vice-Chancellor/Assistant Registrar, Registrar's Secretariat, JMI
6. Guard File

(Saqib Aziz)
Assistant Registrar (C&O)