

# Volunteering at the 3rd Tourism Outbound Summit, FICCI New Delhi

## Event Overview:

The 3rd Tourism Outbound Summit, held at FICCI in New Delhi, brought together key players in the tourism industry to discuss outbound tourism trends and opportunities.



## Our Role:

Students of DTHM participated as volunteers, assisting in various aspects of event management and operations.

### Key Activities:

#### 1. Registration and Check-in:

- Welcomed attendees and helped with the registration process
- Distributed event materials and name badges

#### 2. Session Support:

- Assisted in setting up conference rooms for presentations

- Managed microphones during Q&A sessions
- Helped speakers with technical setup for presentations

### **3. Networking Facilitation:**

- Guided attendees to various event areas
- Assisted in organizing networking breaks and sessions

### **4. Partner Company Coordination:**

- Helped set up booths for partner companies like Nergia Nxtand TBO
- Directed attendees to relevant company representatives



## **Summit Highlights:**

### **1. Industry Insights:**

- Presentations on current trends in outbound tourism from India
- Discussions on challenges faced by tour operators and travel agencies



## **2. Technology in Tourism:**

- Demonstrations of new booking platforms and travel technologies
- Talks on the impact of digital transformation in the tourism sector

## **3. Destination Spotlights:**

- Presentations from international tourism boards on new destinations
- Discussions on emerging markets for Indian outbound travelers

## **4. Networking Opportunities:**

- Structured networking sessions allowing attendees to connect with industry peers
- Informal interactions during breaks and meals

## **Experience and Takeaways:**

### **1. Industry Knowledge:**

- Gained insights into the current state and future projections of India's outbound tourism market
- Learned about new destinations and travel products popular among Indian travelers

### **2. Networking:**

- Made connections with professionals from various sectors of the tourism industry
- Interacted with representatives from international tourism boards

### **3. Event Management Skills:**

- Developed hands-on experience in managing a large-scale industry event
- Improved communication and problem-solving skills in a fast-paced environment

### **4. Technology Awareness:**

- Exposure to the latest travel technologies and booking platforms
- Understanding of how digital tools are reshaping the tourism landscape

**This volunteer experience provided valuable insights into the tourism industry and practical skills in event management, while also offering networking opportunities with industry professionals.**

