Democracy and Good Governance:

Reinventing the Public Service Delivery System in India

India has focused largely on democratic institutions in recent years, but far less on the understanding of basic state capacity, the absence of which often undermines democracy. Do democratic governance systems comparatively work better to ensure improved public delivery systems in the long run? Do public powers in democracies necessarily match human welfare and better service delivery outcomes? Is democratic governance good for economic prosperity translated into concrete citizen entitlements? The three sections of the book include twenty articles on administrative reform in key sectors, like education, health, urban infrastructure and civic services besides assessing the impact of newly enacted citizen empowering rights and government programmes.

Prof. Rumki Basu is a Professor of Public Administration in the Department of Political Science, Jamia Millia Islamia. She has published ten books and over thirty articles on issues of Public Policy & Governance, International Organisation, and the Political Economy of Development in India. She has received the Indian Council of Social Science Research Teacher Fellow Award.

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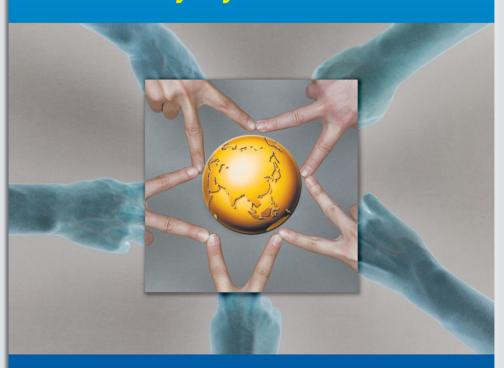
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